

Turbosoft Pty Ltd Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: TTerm Connect Version 2.2.0

Report Date: February 2026

Product Description: TTerm Connect is a client-server application that provides terminal emulation in a browser. As on-premises software for Windows® or Linux® servers, TTerm Connect features centralized web-based management and a range of tools that for configuration, deployment, management and monitoring.

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Notes: TTerm Connect consists of two web-based interfaces, an *Administrator Portal* and a *Desktop Client*. This conformance report applies to both interfaces.

Evaluation Methods Used: The evaluation of the product against Web Content Accessibility Guidelines (WCAG) 2.2 conformance level A and level AA was performed using a mix of automated and manual methods. Tools used include:

- NVDA
- TPGI Color Contrast Analyzer
- Axe DevTools, Axe-Core Accessibility Insights,
- Wave Evaluation Tool
- IBM Equal Access Accessibility Checker

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Level AA
Web Content Accessibility Guidelines 2.1	Level A Level AA
Web Content Accessibility Guidelines 2.2	Level A Level AA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<p>Non-text content throughout the product is presented with text alternatives and labelling for assistive technologies.</p> <p>Exceptions: Several widgets on the Administrator Portal's dashboard contain real time graphing. These widgets provide descriptive labelling to assistive technologies which indicate their purpose but do not communicate the real time data. These widgets are not enabled as part of the default display set.</p>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The product does not contain any audio or video.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The product does not contain any audio or video.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The product does not contain any audio or video.
1.3.1 Info and Relationships (Level A)	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Supports	The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning
1.3.3 Sensory Characteristics (Level A)	Supports	The product does not contain instructions or information that rely solely on sensory characteristics such as size, shape or visual location.
1.4.1 Use of Color (Level A)	Supports	The product does not use color as the sole means of conveying information.
1.4.2 Audio Control (Level A)	Supports	The product does not contain any audio that plays for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partial Support	<p>Most of the product functionality and content are operable through a keyboard interface.</p> <p>Exceptions: Profile Configuration > Color Schemes > Color Palette. The palette is navigable by keyboard and will spawn a color selection widget through keyboard input. However, this widget is not configurable by keyboard. Profile Configuration > General > Cursor Color. This item contains a color widget which is not controlled by keyboard field and cannot be focused by keyboard. Instead, this field can be manually altered by means of an input field and keyboard input.</p>
2.1.2 No Keyboard Trap (Level A)	Supports	<p>Keyboard focus can be moved to a component of the page using a keyboard interface.</p> <p>Note: Keyboard input focus is automatically applied to the terminal interface on a host connection in the Desktop Client interface. The user may break this focus by using a configurable key combination. The product uses a live region to announce the keyboard combination to the end user whenever this terminal focus is applied.</p>
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	<p>The product supports an inactivity timeout for a host session, after which a session will be forcibly closed. The timeout period may be configured or disabled entirely by an administrator through the Administrator Portal. Additionally, the Desktop Client warns the end user 60 seconds prior to a closure due to inactivity, giving them the opportunity to re-engage and abort the upcoming session closure. The warning is announced on screen and to screen readers.</p>

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports	The only instance of moving, blinking, scrolling, or auto-updating information with the product is a 'news' widget on the Administrator Portal's dashboard. The item content may be paused on focus (keyboard or mouse) or hidden entirely.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing elements above the specified threshold.
2.4.1 Bypass Blocks (Level A)	Supports	The product groups various blocks of repeated material in a way that can be skipped.
2.4.2 Page Titled (Level A)	Supports	Pages within the product have titles that describe topic or purpose.
2.4.3 Focus Order (Level A)	Partially supports	Product pages can be navigated sequentially in an order that preserves meaning and operability. Exceptions: A dashboard with configurable widgets on the Administrator Portal allows for custom positioning and reordering of widgets. When re-ordered, tab advance may move between widgets in an order that does not match the visual display.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	The product supports operation with single pointer actions and actions only complete when the user releases the pointer.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	The system can be operated using a single pointer. Users with screen reader on touch screen should be able to select or deselect any links or drop-down list without any function attached to the field. Our site does not have drag-and-drop actions.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Where the product interface components have visual labels that include text, the provided accessible name contains the visually presented text
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	The product contains no content that is dependent on a user's ability to move a device.
3.1.1 Language of Page (Level A)	Supports	The product is currently only configurable in English, and each page is appropriately identified as such (H57).
3.2.1 On Focus (Level A)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A)	Supports	Interactive components within the product do not initiate a change in context automatically.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Both web interfaces present in the product (Administrator Portal and Desktop Client) provide searchable help which is consistent in its placement and function.
3.3.1 Error Identification (Level A)	Supports	Errors are identified throughout the product visually and programmatically.
3.3.2 Labels or Instructions (Level A)	Supports	Throughout the product, where user input is required, labels and instructions are supplied.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not request repeated information in multi-step processes excluding essential information such as password confirmation.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Does Not Apply	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata . This criteria does not apply to WCAG 2.2
4.1.2 Name, Role, Value (Level A)	Partially Supports	The product contains user interface components whose name, role, state, and value are clearly labelled and can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set.

Criteria	Conformance Level	Remarks and Explanations
		<p>Note: Table column headers (<th> elements) throughout the product are implemented as focusable and interactive, providing keyboard and mouse functionality to trigger column sorting. This is flagged as an issue as the native role="columnheader" is a structural role and not a widget role.</p> <p>Manual testing confirms that:</p> <ul style="list-style-type: none"> • Column headers are announced with their name and role ("column header"), • Headers are reachable via keyboard, • Sorting functionality is operable with Enter/Space keys, and • The sorted state is programmatically exposed using aria-sort attributes.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The product does not contain any live media that requires live captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The product does not contain any live media that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The product is not restricted to a particular orientation.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	<p>The visual presentation of text and images of text in the product provides visual presentation of text and images of text with a contrast ratio of at least 4.5:1.</p> <p>Notes: The Desktop Client is supplied with three built-in themes' which modify color and appearance. Only the 'default' and 'dark' themes conform to this criteria.</p>
1.4.4 Resize text (Level AA)	Partially Supports	<p>Text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p> <p>Exceptions: Terminal text in the Desktop Client is controllable through the program settings page or the per session configuration. Depending on configuration choices this may cause text to be rendered off screen.</p> <p>Notes: On screen keyboards can be scaled through on screen, accessible controls.</p>
1.4.5 Images of Text (Level AA)	Supports	No images of text are included or generated within the program.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially Supports	<p>In most instances the product allows for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions.</p> <p>Exceptions:</p>

Criteria	Conformance Level	Remarks and Explanations
		Profile Editor, read-only preview fields are cropped at low resolutions.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	The visual presentation of content in the product has a contrast ratio of at least 3:1 against adjacent color(s).
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	Exceptions: Cropping can occur on the terminal font display. Overlapping can occur for several dashboard widgets.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Additional information is displayed throughout the product in tooltips on keyboard focus and mouse hover. Tooltips remain visible while hovered or focused and can be dismissed at any time by pressing the Escape key.
2.4.5 Multiple Ways (Level AA)	Supports	The product contains two web interfaces. The <i>Desktop Client</i> is a single page. The <i>Administrator Portal</i> supports these criteria through global menus as well as a help/search feature which includes table of contents and links to all pages in the product.
2.4.6 Headings and Labels (Level AA)	Supports	The product uses headings, labels and accessible equivalents which describe their topic or purpose. Buttons labels with identical visual names such as 'delete', 'edit' and 'rename' are supplied with unique accessible names which offer context and greater description as to purpose.
2.4.7 Focus Visible (Level AA)	Supports	The product provides a visible indication of keyboard focus for elements on each page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	The element with focus is not obscured by other content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	The product contains a dashboard in the Administrator Portal web interface. 'Widgets' in this dashboard are draggable. The widgets can also be moved with arrow keys when focused.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Target sizes within the product meet this criterion.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Supports	There are no instances within the product, where language changes within a page or body of text. Content is in a single language.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are repeated across the product and presented in a consistent order.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within a set of web pages are identified consistently.
3.3.3 Error Suggestion (Level AA)	Supports	Input errors are clearly indicated and described with instructions as to the expected values for correction.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data in data storage systems.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	The product does not require users to complete a cognitive function test during its authentication process. Autofill/password manager (H100) is supported for authentication.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	The product provides status messages that can be presented to assistive technologies without receiving focus.

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